UNIVERSITY OF CANBERRA

UC Student Information: Where to Go

The University of Canberra (UC) has a range of resources and support information to assist you in your studies with UC. Please see the links below for more information.

Where do I start?

Student Portal (MyUC)

MyUC is the gateway for students to view and manage their studies at UC. Using MyUC you can:

- access your student email
- access your results
- view your current enrolment information and academic history
- access study tools
- access important university messages
- view and update your personal contact details.

MyUC Student Portal login:
https://www.canberra.edu.au/myucstudent

Accessing Unit Material Online (Canvas)

Depending on your mode of study, you will have access to unit material and your assessments through the Learning Management System, UCLearn (Canvas). You will generally be able to view unit material from the commencement date of the unit.

To access, log on to UCLearn (Canvas).

Student Email

The University uses your UC email address for **all official correspondence**. It is important you check this email address regularly as the University will send you important messages about your results and graduation here. If you need to contact a UC Lecturer, you will also need to do this via your UC email address.

The format for the University email address for students is studentID@uni.canberra.edu.au.
(e.g. u123456@uni.canberra.edu.au)

You can access your email through MyUC or login directly through Office365 Login. Sign in using your student email address followed by your UC password.

Please note that your UC email access will expire upon completion of your study. You will receive courtesy reminder emails from UC ServiceDesk via your preferred personal email and UC email address before the account is disabled.

You are advised to back up your emails prior to departure.

Deleted student emails can be recovered within 30 days once approved by the respective business unit in line with UC 's governing policies.

UC Library

The UC Library provides a range of high-quality scholarly information resources and services to the University community. As a UC student, you have access to the UC Library's online resources, via your UC login and password.

See http://canberra.libguides.com/offcampus for off campus services.

Study Skills and Support

As a UC student you also have access to UC's Study Skills program, including free online help for assignment writing, referencing, finding information, mathematics and statistics, and using Canvas.

An Academic Integrity Module is also available to help develop your knowledge and understanding of academic integrity.

You can access more of UC's Study Help information via UCLearn (Canvas) at www.canberra.edu.au/studyhelp.

Need help? Where can I find more information?

You will have access to the full range of services provided by your home campus and if you need to ask a question about your studies, your home institution can help.

See http://www.canberra.edu.au/current-students/other-countries/student-queries for more information.

The UC Student Centre can also assist you with general university administrative needs including:

- Applying for admission
- MyUC Student Portal
- Enrolment
- Graduation and transcripts.

Email student.centre@canberra.edu.au for assistance.

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