

2013 GUIDE TO
STUDENT SERVICES

Student
Services

BREAK THROUGH



**UNIVERSITY OF
CANBERRA**

GUIDE TO STUDENT SERVICES

INTRODUCTION

The University of Canberra prides itself in being a supportive and friendly community of staff and students. The University is committed to providing the highest quality learning environment and helping its students achieve academic success.

The University offers a wide range of services and facilities aimed at ensuring study at University of Canberra is effective. The Guide to Student Services at the University of Canberra provides you with an introduction to these services which we hope you will find useful and will help make your time at UC rewarding and enjoyable.

We welcome any suggestions you have about the format and content of this guide. Please send your feedback to: student.services.guide@canberra.edu.au

Yours sincerely



Scott Nichols
Director
Student Administration

Australian Government Higher Education (CRICOS) Provider; University of Canberra #00212K, University of Canberra College #01893E. Information in this guide was correct at time of publication.

Up-to-date information will be available on the University's website www.canberra.edu.au/student-services.

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SECTION 1 – HELP WITH ADMINISTRATIVE MATTERS

MYUC STUDENT PORTAL

MyUC is a web-based system that allows students to access personal and academic information. It is a student's interface with Student Administration.

Using MyUC you can view:

- Personal details – change contact information such as phone, address and email
- Self Enrolment
- Results and Academic record
- Fee Invoice
- Timetable/Exam Details
- Access to Moodle
- Student Email Account

Any enrolment related problems should be directed to the Student Centre on:

T 1300 301 727
E student.centre@canberra.edu.au

If you have any technical problems please contact the ITM Service Desk on:

T +61 (0)2 6201 5500
E servicedesk@canberra.edu.au

RESEARCH STUDENTS' OFFICE

The Research Students' Office oversees the administrative matters relating to research students; including admission, enrolment, academic progress, examination and course completion; management of research government scholarships; liaising with academic staff and external stakeholders, such as DEEWR and DIISRTE.

Level C, Scrivener Building, 27 Thynne Street, Bruce

T +61 (0)2 6201 2470 / 5407 / 2034
F +61 (0)2 6201 5391
E postgrad.research@canberra.edu.au
www canberra.edu.au/research/welcome

STUDENT CENTRE (UCSC)

The University of Canberra Student Centre (UCSC) is the 'one-stop-shop' for all students' general administrative needs. The Student Centre is located within the Student Central Precinct in Building 1.

- MyUC Student Portal
- Applying for Credit
- Fees
- HECS and FEE HELP
- Graduation
- Applying for Admission
- ID Cards Staff/Students
- Cross-Institutional Study
- Service One Credit Union
- Exams
- Transcripts
- ISA Office
- Timetable Issues
- Scholarships
- OSHC

Student Central Precinct, Building 1, Level B

T +61 1300 301 727

F +61 (0)2 6201 5040

E student.centre@canberra.edu.au

www.canberra.edu.au/student-services/student-centre

Need to ask a quick question? www.canberra.edu.au/askuc

An Overseas Health Cover representative is on hand in the Student Centre on Tuesdays and Thursdays from 9:00am-12:00noon & 1:00pm-5:00pm to answer any OHSC queries you may have.

International Student Advisors (ISAs) are also located in the Student Central precinct. To make an appointment to see an ISA please do so online on the following link www.canberra.edu.au/isa or email: international.student@canberra.edu.au

(Also see the entry for International Student Support Services)

UCSC opening hours are:

9:00am-5:00pm Monday, Tuesday, Thursday

10:00am – 5:00pm Wednesdays

9:00am – 4.30pm Friday

SECTION 2 – HELP WITH ACCESSING INFORMATION RESOURCES

INFORMATION AND TECHNOLOGY MANAGEMENT (ITM)

Information and Technology Management services for students include:

- **Centrally supported Mac and PC computer laboratories:** located in buildings 5, 6, 7, 8, 9 and 11. During business hours and when not otherwise booked for teaching purposes, Computer Labs are available to all students. Ad hoc computers are available for student use in the Library. The Computer labs in Building 7 (Level A), Building 11(Level A) and computers in the Library Commons are available after business hours and on weekends. Access is gained by using your valid UC student or staff identity card.
- **Email Accounts:** Every student receives an email account when they enrol. The University uses this email address for official correspondence. We strongly advise that you check your email account regularly for new messages.
- **Internet Access:** Every student is provided with 20 GB free internet access from UC computers per month. If this limit is exceeded within the month, the download speed will be slowed until the beginning of the next month. Please note that the monthly allowance does not accumulate and is not carried over.
- **Wireless Access:** Wireless access is available across campus and can be accessed using your student ID and password. See www.canberra.edu.au/itm/communication/uc-wireless for setup information.
- **Printing, Copying and Scanning:** Printing and Copying is available across campus for a small fee per page. You will need to load money onto your Student Card through the Online Payment Portal. Scanners are available for use in PC labs. See www.canberra.edu.au/itm/student-support/computer-support/printing#scanning for more information.

For all enquiries regarding computing services, you should contact the ITM Service Desk. The Service Desk operates via phone and email from 6am – 10pm Monday to Friday and 1pm – 5pm on Weekends.

T +61 (0)2 6201 5500
E servicedesk@canberra.edu.au
www.canberra.edu.au/itm/service-desk

A Service Counter is located in the Library Commons and operates between 9am and 5pm on Monday to Friday.

LIBRARY

UC Library provides print, multimedia and electronic resources to support the study and research needs of diploma, undergraduate and postgraduate students. Essential and supplementary readings for many Units of study are available online via e-Reserve and integrated with Unit sites in Moodle.

The Library provides computers for student access and is wireless-enabled for laptop users. Seating is provided on the different levels of the Library for individual or group study. Facilities include printing, scanning and photocopying equipment, access to power for laptops, self-service loans, group study rooms and two large-screen presentation practice rooms. The Assistive Technology Room is located in the Library Commons, and provides equipment and facilities to support accessibility to print and online resources. There are two service desks: the Information and Loans Desk for borrowing and general information about the collections and services, and the Research Assistance Desk for help with assignment research. Assistance is also available by phone, email and interactive chat. Orientation tours and research skills training sessions are held each semester. Library Rovers assist with using library facilities, including computers, scanners and printers, and with using the university's online systems. Guides to information resources are available online for all disciplines and courses of study.

When off campus, students can access online resources including journals, research databases and e-Reserve resources and use the online reference enquiry services, Ask-a-Librarian and Chat-with-a-Librarian.

Visit the UC Library Website for more information about Library resources, services and facilities.

Building 8
T +61 (0)2 6201 2953
F +61 (0)2 6201 5068
E ask@canberra.libanswers.com
www.canberra.edu.au/library

SECTION 3 – HELP WITH ACADEMIC STUDIES

ACADEMIC SKILLS CENTRE

The Academic Skills Centre (ASC) supports all students at the University to acquire and enhance the skills needed to succeed in their studies. In workshops, tutorials, and individual consultations, the ASC can assist students to:

- manage a university workload
- get more out of lectures and tutorials
- read more efficiently and effectively
- research and find resources

The ASC can also help students gain a deeper understanding of the academic requirements of their assignments, units and courses. Via individual consultations and/or workshops embedded in unit curriculum, the ASC can give students advice on how to:

- analyse instructions and use them to develop a plan
- locate appropriate resources
- present a well-structured piece of writing
- incorporate information from a range of sources
- follow referencing conventions

The ASC also manages Smarthinking, an online tutoring service available to all UC students 24 hours a day. Peer Assisted Learning Sessions (facilitated study groups) are also provided by the Centre for selected first-year units.

The Centre operates all year round and also provides a suite of Student Learning Resources on Moodle.

Building 5, Level A, Room 13
T +61 (0)2 6201 2205
F +61 (0)2 6201 5718
E asc@canberra.edu.au
www.canberra.edu.au/studyskills

HEALTH LEARNING RESOURCE CENTRE

The Health Learning Resource Centre provides resources and reference material relevant to all disciplines within the Faculty of Health. We offer the use of computers, access to Wi-Fi, scanner, printer and photocopier. Student mentors are available at advertised times to assist with general and discipline-specific essay and assignment writing, referencing, study and research advice, and exam preparation. In addition to the above, students have the use of a kitchenette and tea/coffee available for a small contribution.

Opening hours are 9:00am -5:00pm Monday to Friday

Building 12, Level C, Room 26

E healthstudentliaison@canberra.edu.au

INTERNATIONAL LEARNING AND TEACHING CENTRE (ILTC)

The ILTC is the learning resource and support centre for students from the University of Canberra English Language Institute (UCELI) and University of Canberra College (UCC). The Centre offers access to computers and English language learning materials, graded readers, IELTS practice books, dictionaries and English, Chinese and Japanese DVDs. International students, in particular, find the ILTC a welcoming place to meet with friends or catch up with the news from home. Students also use the Centre for study and quiet discussion.

Opening hours: 9:00am – 5:00pm (Monday – Friday)

Building 5, Level A, Room 8

T +61 (0)2 6201 5723

E iltc@canberra.edu.au

www.canberra.edu.au/iltc

ISE STUDENT LEARNING RESOURCE CENTRE (SLRC)

The ISE Student Learning Resource Centre (SLRC) is a “drop-in” learning help centre created to assist UC students of Mathematics, Statistics, Information Sciences and Engineering.

The Centre’s friendly environment is located on the ground floor of building 11 in 11A33 and 11A34 and encompasses two areas: a 24 hour work area and an area staffed by tutors which is open for about 30 hours per week during semester and for reduced hours during semester breaks.

Timetables of operation are also posted outside the SLRC.

Please refer to the timetable for information on help for specific study areas.

The following services and resources are available in the Centre:

- Personalised help from the tutors on duty; skills to exam techniques/preparation to
- Support for international students in their transition to study at UC; content based language support;
- Workshops ranging from computer Mathematics preparation materials;
- Computers, current and reference texts.

Building 11, Level A, Rooms - 11A33, 11A34

T +61 (0)2 6201 2951

F +61 (0)2 6201 5231

E mary.hewett@canberra.edu.au

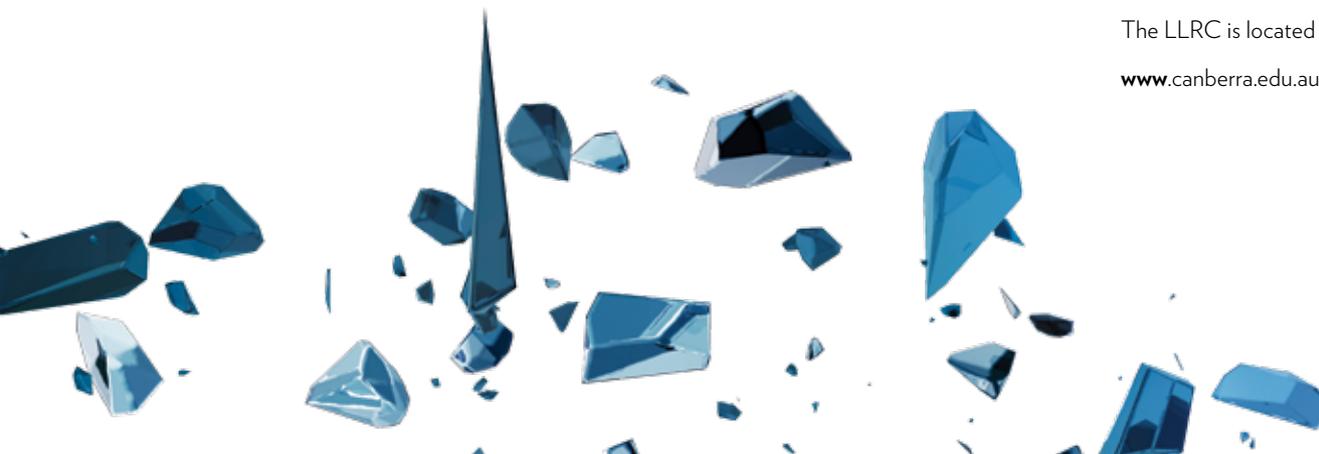
www.canberra.edu.au/faculties/ise/student_support/ISE_Learning_Centre

LAW LEARNING RESOURCE CENTRE (LLRC)

At the Law Learning Resource Centre (LLRC), tutors are available for individual assistance with a variety of aspects of your studies such as understanding a legal question, preparing for an oral presentation, finding study skills resources and legal referencing.

The LLRC is located in the Library on Level D, Room 8D40. No appointments are necessary.

www.canberra.edu.au/faculties/busgovlaw/student-resources/law-learning-resource-centre



NGUNNAWAL CENTRE

The Ngunnawal Centre provides academic and personal support for Aboriginal and Torres Strait Islander students on campus, in the form of support staff, a common room, teaching and tutorial rooms in a relaxed and inclusive environment.

The Ngunnawal Centre also administers the Foundation Program which provides alternative entry to university for those Aboriginal and Torres Strait Islander students who may not have completed Year 12 or who have been away from study for some time.

Building 7, Level B, Room 6

T +61 (0)2 6201 2998

F +61 (0)2 6201 5149

E Ngunnawal@canberra.edu.au

www.canberra.edu.au/ngunnawal

SCIENCE STUDENT RESOURCE CENTRE (SRC)

The Student Resource Centre provides students with a meeting place where they can study together in a comfortable and welcoming environment. The centre provides a number of science teaching resources to assist with self-directed learning, including anatomical models and a textbook library. Using these facilities, students are able to form effective study groups, and are able to access additional support from peer mentors as well as academic staff who have their offices within the SRC.

The Science Resource Program (SRP) operates within the Students' Resource Centre on behalf of the Faculty of Applied Science to support and enhance the education of students undertaking units offered by the Faculty. The SRP provides a number of support resources and facilities designed to enhance scientific education at the University.

A small library is provided and an online unit content revision resource accessed through moodle (contact us for more information).

Opportunities also exist for students to participate in a variety of educational programs as a paid mentor, or volunteer for a range of research projects internally and externally related to the Science Resource Centre (SRC).

Opening Hours: 8:30am – 8:30pm Monday to Friday

Building 6, Level B, East Wing

T +61 (0)2 6201 2298

E jim.woolnough@canberra.edu.au

SECTION 4 – SUPPORT SERVICES

ACCOMMODATION OFFICER

The Advocacy and Policy Officer at the University of Canberra Student's Association provides information and advice to students searching for on-campus and off-campus accommodation. On-campus accommodation is available at the University of Canberra Village and Arscott House. Off-campus accommodation options include share accommodation, renting and homestay. The Accommodation Officer does not place students in accommodation but does provide information and assistance to help students find suitable accommodation.

T +61 (0)2 6201 2000

E advocacy@theucsa.org.au

www.canberra.edu.au/residences

(Also see entries for Residential Services)

APPEALS AND GRIEVANCES

The University has formal procedures for Review of Subject Results and Resolution of Student Grievances. The Policy can be found at: https://guard.canberra.edu.au/policy/policy.php?pol_lid=3014 (See also entries for Student Welfare Project Officer and UC Students' Association)

AUSTRALIA AWARDS OFFICER

The Australia Awards Officer acts as a liaison between AusAID, the Department of Industry, Innovation, Science, Research and Tertiary Education (DIISRTE), other Australian Government Scholarship Providers and the University.

The Australia Awards Officer is also the contact point for AusAID, Endeavour and other Australian Government Scholarship students studying at the University. The Australia Awards Officer provides advice and support to AusAID, Endeavour and other Australian Government Scholarship students and their dependents in a wide range of matters including orientation, OSHC issues, study progress, tutorial assistance, stipend payments, referral to University and community services and facilities, schooling of dependent children and preparation for returning home.

Student Central Precinct, Building 1, Level B

ROZANA MUIR

T +61 (0) 2 6201 2897 or +61 (0) 417 023 189

E Rozana.Muir@canberra.edu.au or ausaid@canberra.edu.au

CAREER SERVICES

The Careers Service is dedicated to providing students with meaningful support and assistance so they develop the skills to be actively involved in their personal career development, to plan and explore work opportunities successfully. This is achieved by:

- providing one-on-one career development and planning sessions
- assistance with Work Integrated Learning opportunities
- providing assistance with résumés, job applications and interview skills
- conducting career development workshops
- maintaining an up to date informative website
- maintaining an up to date careers resource centre, with programs such as:
 - New Directions, a comprehensive, fully integrated career counseling tool; and
 - Interview Stream, with over 500,000 online interviews allowing students to practice their interview skills anywhere, or in a private interview room in Student Central booked through the Careers Service.
- facilitating access to graduate employment opportunities via Careers Fairs and coordinating the Employer Visits Program
- providing a list of casual, part time, professional and graduate employment opportunities.

Student Central Precinct, Building 1, Level B
T +61 (0)2 6201 5221 or +61 (0)2 6206 8807
F +61 (0)2 6201 5116
E careers@canberra.edu.au
www.canberra.edu.au/careers

CHILD CARE

WIRADJURI PRE-SCHOOL CHILD CARE

The Centre provides high quality education and care for 3-5 year olds.

Building 5, Level B, Room 33
T +61 (0)2 6201 2087
E wiradjuri@canberra.edu.au
www.canberra.edu.au/wiradjuri

KIRINARI EARLY CHILDHOOD CENTRE

The Centre provides campus based education and child care for children from birth to five years. There are two types of care: permanent (50 weeks per year) and semester care (2 intakes per year).

Kirinari Street, adjacent to Sports ovals
T +61 (0)2 6201 2339
F +61 (0)2 6201 5903
E keccorg@hotmail.com
W kirinari.canberra.edu.au

FINANCIAL ASSISTANCE

The Student Welfare Project Officer oversees the University of Canberra Student Loans Scheme.

It offers assistance to students with university/study related costs, such as accommodation, purchase of textbooks and/or materials relative to course work. Other requirements are considered on an individual basis.

Student Central Precinct, Building 1, Level B (appointment only)

T +61 (0) 2 6201 2333

E welfare@canberra.edu.au

www.canberra.edu.au/seasu/student-welfare-support

HEADSPACE ACT

headspace ACT is a one-stop shop for young people aged 12-25 and their families to receive mental health and/or alcohol and other drug support in a youth-friendly environment. At headspace ACT you can receive support from a range of professionals including youth workers, psychologists, social workers, alcohol and other drug workers. These workers are skilled in listening to young people and can help you identify problems, goals and achieve creative solutions to issues.

Opening hours:

Mon 9am - 5pm, Tues 9am - 7pm, Wed 11.30am - 5pm, Thurs 9am - 7pm, Fri 9am - 5pm.

Building 12, Level B, Room 22

T +61 (0)2 6201 5343

F +61 (0)2 6201 2345

E headspaceact@canberra.edu.au

www.headspace.org.au/act/

HEALTH CLINICS (FACULTY OF HEALTH)

The Faculty of Health Clinics provide a range of evidence based Allied Health Services for the Canberra Community, including University staff and students.

Building 12, Level B, Room 40

T +61 (0)2 6201 5843

F +61 (0)2 6201 5666

E healthclinic@canberra.edu.au

www.canberra.edu.au/faculties/health/community-connections/clinics

INTERNATIONAL STUDENT SUPPORT SERVICE

The International Student Support Service (ISSS) is a useful first point of contact for international students to discuss progress or problems. The ISSS organises the orientation program for international students, and provides advice and on-going support on administrative, visa-related, and pastoral matters and in dealings with the University, government departments or community organisations.

Student Central Precinct, Building 1, Level B

T +61 (0)2 6201 2673

F +61 (0)2 6201 5040

E International.student@canberra.edu.au

www.canberra.edu.au/iss

MEDICAL AND COUNSELLING SERVICES (FORMERLY HEALTH AND COUNSELLING)

The Medical and Counselling team provides an ethical and confidential service. Your right to privacy is respected and the university does not have access to your health or counselling records.

MEDICAL

General Practitioners and nurses provide a comprehensive medical service to the University of Canberra students and the University community. These services include:

- General Practitioner medical consultations;
- Immunisations for all vaccine preventable diseases e.g. for clinical placement, childhood, personal safety and health;
- Treatment of emergencies;
- Sexual health and contraception advice;
- Travel vaccinations;
- Sports Medicine;
- Minor surgery.

Medical doctors are available throughout the year. Medical consultations for University of Canberra students are bulk-billed through Medicare or OSHC (Overseas Student Health Cover) in the case of international students.

COUNSELLING

Counsellors are available to help all students including international students to manage the many challenges in life, and to balance personal life, work and study. Counsellors are sensitive to the wide range of issues, including disabilities, presented by students. This service is free to all currently enrolled University of Canberra students.

We offer two types of appointments: a full 50-minute session, which needs to be booked in advance or short 20-minute session that can only be booked on the day. Appointments can be made by phone or in person.

Opening hours: 9am to 5pm weekdays

Building 1, Level B, Room 124

T +61 (02) 6201 2351

F +61 (02) 6201 2352

www.canberra.edu.au/health-counselling

MULTI-FAITH CENTRE

The University of Canberra has a Multi-faith Centre staffed by a team of professional volunteer chaplains from a variety of religious faiths. The Centre has connections with a variety of faith groups in the wider Canberra community. In addition to spiritual support, students can seek pastoral support for personal problems. A Contemplation Space is available to book for small group worship, quiet reflection and meditation.

Catholic Mass is held a various times in the week and on Sundays. There is a separate Muslim prayer room in 2A2.

Building 1, Level C, Rooms 19 and 83

T +61 (0)2 6201 2052

E chaplaincy@canberra.edu.au

www.canberra.edu.au/multifaith-centre/home

PART-TIME EMPLOYMENT

See entry under Careers Service above on casual, part time, professional and graduate employment opportunities.

PARENTING ROOM

The parenting room provides a nappy changing bench, children's toilet and wash basin. The key is available from the UC Students' Association, located at 1B17 on the concourse.

Building 1, Level B, Room 23A (key available from UC Students' Association, 1B17)

T +61 (0)2 6201 2000

F +61 (0)2 6251 4248

RESIDENTIAL SERVICES - WEEDEN LODGE

Weeden Lodge is a self-catered 220 bed facility that is conveniently located between the Belconnen Mall and the University. This facility is managed by UniLodge and offers studio, share and multi-bed apartment living.

74 Chandler St, Belconnen

T +61 (0)2 6113 5000

F +61 (0)2 6251 2831

E uc@unilodge.com.au

www.unilodge.com.au/Canberra/UC_-_Weeden_Lodge

RESIDENTIAL SERVICES - ARSCOTT HOUSE

Arscott House is a student residential accommodation facility located on the University of Canberra campus. Managed by UCSA, it offers a supportive, community style, living environment for students. It is operated on a non-for-profit basis and is fully catered. Over the summer period, from December to January, Arscott House offers conference facilities, meeting rooms and delegate accommodation.

Arscott House, Aikman Drive, Belconnen

T +61 (0)2 6206 8380

F +61 (0)2 6251 4248

E arscott@theucsa.org.au

www.arscotthouse.com.au/

RESIDENTIAL SERVICES - UNIVERSITY OF CANBERRA VILLAGE

University of Canberra Village offers stylish, fully furnished apartments, right on-campus at the University of Canberra. The Village caters for a vibrant community of 1334 residents with a range of accommodation types to suit all budgets. From studying to socialising, UC Village offers everything you need to make the most of your University experience.

UC Village provides 24 hour support, a fantastic residential life program as well as a variety of common spaces catering for study and relaxation purposes.

Cooinda Hut, Cooinda Street, Bruce

T +61 (0)2 6206 3500

F +61 (0)2 6206 3504

E info@canberraucvillage.com.au

www.ucvillage.com.au

STUDENT EQUITY AND ACCESS OFFICE

The Student Equity and Access Office (SEAO) is part of the Student Equity and Support Unit (SEASU) and administers a number of the programs and services to support current and future students from equity groups to access higher education and to help them succeed at university.

The range of programs on offer includes specialised support for students from refugee and rural or regional backgrounds. These programs are particularly targeted at newly commencing students and aim to increase students' sense of belongingness, foster a sense of community, and assist with the retention and success of students.

Student Central Precinct, Building 1, Level B

T +61 (0)2 6206 3972

E studentequity@canberra.edu.au

www.canberra.edu.au/seasu/programs

STUDENT WELFARE PROJECT OFFICER

The Student Welfare Project Officer is available to provide information, support and referrals on a range of issues affecting the wellbeing of students, including financial pressures, mental health and wellbeing, and educational issues. The Student Welfare Project Officer runs the UC Student Loans Scheme, and provides information and support regarding appeals and grievances. The Student Welfare Project Officer also runs workshops on a range of areas.

Student Central Precinct, Building 1, Level B

T +61 (0)2 6206 3857

E welfare@canberra.edu.au

www.canberra.edu.au/seasu/student-welfare-support

SCHOLARSHIPS

The Admissions, Scholarships and Prizes Office provides information and assistance with coursework scholarships for domestic and international students and the awarding of prizes. A range of scholarships are available for students in financial hardship while others are awarded according to academic merit. A full list of scholarships is available on the Scholarships website.

Student Centre, Student Central Precinct, Building 1, Level B

T +61 1300 301 727

F +61 (0)2 6201 5040

E scholarships@canberra.edu.au

www.canberra.edu.au/scholarships

UNIVERSITY OF CANBERRA STUDENTS' ASSOCIATION (UCSA)

The main function of the UCSA is to provide advocacy and representation for students on campus. The Students' Association provides a variety of services including advice and support on Austudy and ABSTUDY; academic appeals and exclusion; subsidised photocopying; part-time employment service; faxes; free monthly paper Curio; Pocket pal; an annual women's handbook; free condoms, tea and coffee; microwave facilities; Women's room; and Parents room. The Students' Association also operates the InfoCentre, the one-stop shop for all student information needs. So come into the students association and become a member today.

Building 1, Level B, Room17

T +61 (0)2 6201 2000

F +61 (0)2 6251 4248

E frontdesk@theucsa.org.au or advocacy@theucsa.org.au

www.theucsa.org.au

UC ACCESSABILITY

UC AccessAbility coordinates and implements services and supports to assist students with disability and/or health conditions. This is achieved through the provision of reasonable adjustments to enable equal access to university. To find out more about reasonable adjustments and other supports available to you, visit Student Information on our website.

UC AccessAbility encourages you to make early contact to discuss registration and supports you may require to assist with your studies. Future students are welcome to seek advice.

Office hours are 9 am to 5 pm Monday to Friday. Appointments are available face to face, via Skype, or telephone.

Student Central, Building 1, Level B, Room 156

T +61 (0)2 6201 5233

T +61 (0)2 6251 4601

F +61 (0)2 6201 5140

E accessability@canberra.edu.au

www.canberra.edu.au/accessability

UC LIFE!

UC Life! Is responsible for a wide range of on campus community services including; UC Live! UC Eat! UC Fit! UC Events! and Shop UC (newsagent, stationary, graduation hire and the Post Office).

1B24 (main office)

T +61 (0)2 6201 2228

E uclife@canberra.edu.au

www.uclife.com.au



UC LIVE! GIGS AND EVENTS

UC Live! is the home of premier entertainment in Canberra. UC Live! aims to bring a diverse and exciting entertainment program to Canberra as promoters, venue operators and event managers.

UC Live! play host to a multitude of live entertainment events at the University of Canberra, be it a small acoustic show on the concourse, a comedy club in the University bar, an international touring act in the UC Refectory, or a large scale outdoor event like Groovin' the Moo Music Festival.

Stay up to date with all live music on campus by liking the UC Live! page on Facebook:

www.facebook.com/uclive

1B24a

T +61 (0)2 6201 5027

E uclive@canberra.edu.au

www.uclive.com.au

UC FIT! SPORTS AND HEALTH CENTRE

UC Fit! offers you everything you could possibly need in your quest for fitness! We offer a range of different memberships and include group fitness classes plus weights/cardio sessions. There are also qualified staff on hand to write you a tailored program and who are also able to give you nutritional advice. University of Canberra's sporting clubs also use our multipurpose indoor facilities and numerous sporting ovals for training and competition!

If you would like more information about what we have to offer please visit our website or drop by the centre and speak with one of our friendly staff.

Opening hours:

6:00am - 10:00 pm (Monday to Thursday)

6:30am - 9:00pm (Friday)

9:00am - 5:00pm (Saturday, Sunday and Public Holidays)

Building 4, University of Canberra

T +61 (0)2 6201 2542

F +61 (0)2 6201 5731

E sportscentre@canberra.edu.au

www.ucfit.com.au

UC LIFE! CLUBS AND COMMUNITY

There are many types of Clubs which students can join or become involved with at UC. The clubs range from faculty based to hobby, social, cultural and sporting groups. The UC Life! Clubs and Community team assists students with initial club set up through to marketing and event management.

The Clubs and Community team also manage campus events including Health week, International week and the famous UCtoberfest, as well as many regular events such as bingo, trivia and pool competitions.

The team also oversees the participation of UC students in all Australian University Sport events including the multisport Eastern University Games and Australian University Games as well as various Championships including SnowSport, Orienteering and Rowing.

1B24

T +61 (0)2 6201 2228

E uclifeclubs@canberra.edu.au

www.uclife.com.au

UC EVENTS! AND UC EAT!

The Team at UC Events! will cater to all your on campus event and catering needs as well as private function at a discount rate for Uni Students, from 21st Birthdays, Engagement party's & Wedding's. The team oversees booking within the Ann Harding Conference Centre, UC Refectory as well as the Jervis Bay Field Station.

The UC Eat! team are responsible for the delicious food delivered to students and staff at Melt Deli, Hot Box, Rosie's

Chicken and Semesters Restaurant all located centrally in the refectory as well as Café Globo within the student residential precinct.

UC Events!

Building 24, University of Canberra

T +61 (0)2 6201 5058

E conferencecentre@canberra.edu.au

www.ucevents.com.au

UC Eat!

T +61 (0)2 6201 2202

www.uceat.com.au

SECURITY

Security officers patrol the campus and are on-call round the clock to deal with inquiries and provide assistance. The Security Office is the repository for Lost Property. All property found should be presented to the Office. Lost property can be claimed by producing evidence of ownership. Security recommends the use of University Preferred Pathways, especially after dark. These pathways have been specifically lit for ease of access on campus. Security are also able to escort students and staff to car parks and residences. This service is available any time of the day or night by phoning to request the service.

Opening hours: 8am to 4pm

Building 3, Room 3B2

T +61 (0)2 6201 2222 (all hours)

www.canberra.edu.au/security/safety