Clients considered unsuitable for the University of Canberra Psychology Clinic:

- Clients with a history of inappropriate behaviour or risk of harm to others (e.g., a criminal record of violent offences, child sexual offences) that may pose a risk to students and the general public;
- Clients who are at high risk of suicide
- Clients with a significant history of self-harm
- Children who are the subject of family court proceedings (where parents are seeking an assessment for court or the service sought is related to a court matter)
- Clients who require an assessment for compensation purposes (e.g., workers compensation, Comcare clients, medico-legal assessments)
- Clients requesting assessment relating to a legal matter
- Individuals who have been excluded from university courses on the basis of prior inappropriate behaviour
- Clients who are verbally abusive or intimidating towards students and staff.

Neuropsychological assessments considered unsuitable for the University of Canberra Psychology Clinic:

- Neuropsychological assessments following injury to the brain
- Dementia assessments
- Any assessment where there is a question of change in cognitive functioning
- Any complex assessments that require the service of a specialist practitioner