LIBRARY IMPROVES SANCTIONS FOR OVERDUE LOANS

Sanctions are measures used by the Library to encourage return of borrowed material by the due date. Current sanctions include fines for late return of material in the Short Loan collection and charging the cost of replacing any material not returned 35 days after the due date.

Data extracted from the Library’s circulation system over the last 18 months indicate that at any one time, an average 25% of materials on loan can be overdue and many borrowers placing a hold on an item express frustration when it is not returned on time. In response to this data, and the 2008 InSync Library Client Satisfaction Survey, the Library is implementing improved sanctions for overdue loans.

Commencing Monday 7th September 2009 borrowing privileges will be temporarily suspended while a borrower has either any item overdue, or total accrued fines and/or replacement charges equal to, or greater than $50.

A four-week incentive period commenced on Monday 10 August 2009 to encourage borrowers to return all overdue loans and to adjust to the new suspension limit for charges. The incentives included overdue fines being reset to $0 on Monday 10 August 2009 after which they accrued as normal. Also, library items more than 35 days overdue on Monday 10 August 2009 but returned by 6th September 2009 will have processing fees waived. (The incentives excluded borrowers already subject to the Obligations Statute of the University).

The improved sanctions will facilitate more equitable access to Library materials for borrowers and mean that borrowers will be less likely to incur large library fines or replacement charges.

NEW LOOK LIBRARY CATALOGUE

The Library is excited to announce a new look for the online library catalogue, which was released during August. In addition to a brighter and more streamlined look, the redesigned and more intuitive interface includes a number of new features such as:

- accessibility viewing options (high and low contrast)
- links to outside services, such as Google Book previews and the Libraries Australia catalogue
- New Titles lists so you can browse our recent additions
- Existing search options and services such as Unit Book Lists and links to E-Reserve are retained in the new look catalogue.

We hope that the new design and functions will improve your search experience.

Please give it a try, and let us know what you think!

www.canberra.edu.au/library/feedback/suggestions

LIBRARY CONTINUES TO INVEST IN NEW ELECTRONIC RESOURCES

The Library recently purchased Counseling and Therapy in Video. This resource is designed to assist training in counselling, psychology, education, social work and multicultural studies. This exciting new tool offers students and instructors demonstrations, training videos, and actual and re-enacted therapy sessions with real clients, lectures, and workshops. Counseling and Therapy in Video can be accessed via the Databases and Other Online Resources link on the Library web site.
NEED HELP? – CALL A LIBRARY ROVER

Since the start of Semester 2, 2008 the Library has employed Library Rovers to resolve I.C.T. problems as they arise, and provide information searching assistance at the student’s PC.

These highly “tech-savvy” Library Rovers are able to assist with:

- software applications
- online resources
- printing and photocopying
- connecting to UC’s wireless network

If you require help with I.C.T. issues or information searching, Library Rovers are available to provide assistance at your PC between 10:00 and 6:00 Monday to Friday and between 1:00 and 3:00 at weekends.

Just signal them (Rovers are easily identifiable by their bright blue polo shirts) or phone them on:
- 0409 074 802
- 0438 224 949.

WHO’S WHO IN THE LIBRARY

VIVEK SACHDEVA, LIBRARY ROVER

Vivek is a member of the Library Rover Team.

What are you studying?

“I am currently studying a Masters in Information Technology. I’m finding that I’m able to use a lot of what I’ve learned in the course in my job here at the Library.”

What does a Library Rover do?

“Rovers basically help students with software and hardware problems, helping them connect to the wireless network and help students with online enrolment and other online resources, and printing and photocopying.”

How long have you been at UC and what do you enjoy about working here?

“I’ve been here 1 year exactly, I like working in the Library, it’s a very cool environment. Rovers are students so we understand the problems that students face and can relate to it when we help them. Its also good for my career, I’m working on UC’s Research Repository with the Library as well.”

What are your interests outside of work?

“I go to the gym, and coming from India, of course I like to watch cricket.”

UNDER CONSTRUCTION! PROGRESS ON THE LIBRARY COMMONS

Major works will commence in late September aimed at increasing and improving group study spaces on the entrance level of the Library (Level B). From Semester 1 2010 Library users will also have after hours access to study space, computers, a copier/printer and the Assistive Technologies Room.

In preparation for these works, the Law collection was relocated in July to Level D, adjacent to a group study room that is already proving a useful location for tutors from the Law Learning Resource Centre.

Offices between the stairwells on Level C have also been removed to reveal pleasant views of the Concourse and create a casual reading space.

Recent issues of print journals are being relocated to this new area.

The design layout and 3D perspectives for the Level B Commons will be on display in the Library foyer and via the Library website. Student and staff feedback is most welcome.